

CLUB RIVERS - RESPONSIBLE SERVICE OF ALCOHOL POLICY

Riverwood Legion and Community Club Ltd (**Club Rivers**) is committed to the Responsible Service of Alcohol.

Local Liquor Accord

Club Rivers is an active member of the Hurstville and St George combined Liquor Accord which meets to promote and improve safety within the community and prevent alcohol related anti-social behaviour, offences and violence.

Self-exclusion scheme

Club Rivers provides a self-exclusion scheme through for patrons who, at their request, wish to be excluded from the Club Rivers' premises. Counselling is also available for any patron who feels they may have a problem with alcohol and/or one the problems associated with alcohol.

Club Rivers is entitled to exclude a patron from the premises in accordance with the self-exclusion scheme and applicable law.

Club staff are trained to provide patrons with information about the self-exclusion scheme and counselling program on request.

Liquor Promotions

Club Rivers encourages responsible practices in all advertising and promotional material. Promotions will be conducted in accordance with the applicable law and with regard to the Liquor Promotions Guidelines published by Liquor & Gaming NSW. Club Rivers will not support any promotional practice that encourages the excessive consumption of alcohol and/or the rapid consumption of alcohol. Club Rivers does not serve doubles or shots, all spirits must be served with a mixer.

Signage

Signage to promote the responsible service of alcohol is posted in the premises in accordance with applicable law, and on in-house advertising screens throughout the Club. Signage checks are done periodically.

Designated Driver Program and Transport Options

Club Rivers has implemented a designated driver incentive program, and provides free soft drink for anyone who identifies themselves to Club staff as a designated driver. Club Rivers operates a complementary courtesy bus service for patrons as a safe transport option and is within easy walking distance to the local train and bus stations.

Taxis will be called by Club staff at the request of a patron at any time and there is no phone call fee charged for this service.

Food and beverage options

Water, suitable food and low or non-alcoholic beverages are always available during trading hours. Free water is available at all bars during all hours of operation, Club Rivers also operates a vending food machine for the use of its patrons at all times

House policy

Club Rivers has adopted the following house policy as a framework for the Responsible Service of Alcohol, this includes, but is not limited to;

- Club Rivers will refuse entry to the Club Rivers' premises to any person who is intoxicated.
- Any patron on the premises that is considered by Club staff to be approaching the point of intoxication will be refused service of alcohol, and will be requested to leave the premises. Club staff who have refused service to a patron need to notify other relevant staff (Management / Security).
- Any patron on the premises that is considered by Club staff to be intoxicated will be refused service of alcohol, and will be immediately required to leave the premises in accordance with the Liquor Act 2007 (**Liquor Act**).
- Club staff will have regard to the Intoxication Guidelines published from time to time by Liquor & Gaming NSW when assessing intoxication.
- Any patron whose behaviour, in the opinion of Club Rivers, is indecent, violent, quarrelsome, or disorderly will not be permitted to enter the premises.
- Any patron whose behaviour, in the opinion of Club Rivers, is indecent, violent, quarrelsome, or disorderly while actually on the premises will be required to leave.
- Patrons will not be permitted to bring onto the premises any substance which Club Rivers suspects to be a prohibited plant or prohibited drug. Patrons will not be permitted to bring onto the premises any item which Club Rivers suspects to be stolen goods.
- Assistance will be requested from security or police if required to refuse entry, or turn a person out of the premises, in accordance with section 77 of the Liquor Act.
- Service of alcohol will be refused to any person who is under the age of 18 years. Club staff will require patrons suspected to be minors to produce appropriate evidence of age before providing service; this includes all take away liquor purchases.
- Alcohol will not be promoted in a way that encourages minors to seek to purchase, or consume alcohol on Club Rivers' premises. Any minor that approaches a bar, will be removed by Club staff and returned to a child friendly part of the Club and the company of the responsible adult.

- Club Rivers requires any patron who brings a minor onto the premises to be a responsible adult in respect of that minor. The responsible adult must remain in the company of the minor and must appropriately supervise the minor at all times. Any patron who does not comply may be immediately required to leave the premises.
- Club Rivers may, at its sole discretion, require extra security and/or RSA marshals rostered on, to monitor alcohol consumption with the aim to avoid any disturbance to the public and/or our neighbours, in respect of any club function or other event held on the Club Rivers' premises.
- Club Rivers reserves the right, at its sole discretion, not to permit any club function or other event to be held on its premises where it considers that the risk of underage drinking or intoxication is unacceptable having regard to its responsible service alcohol requirements.
- Any functions consisting primarily of minors, i.e., a school disco, will not be permitted to have alcohol service for the duration of the function, the aim being to minimise the risk of any minor seeking to purchase or consume alcohol on Club Rivers' premises.
- Club Rivers ensures all appropriate employees hold a current RSA certificate and are trained in the responsible service of alcohol. All Club staff involved in the sale or supply of liquor, must be able to produce their RSA certificate if asked by an authorised person upon request,
- All appropriate Club staff undergo regular RSA refresher training.
- Club Rivers ensures that any products declared by the Minister as undesirable are not sold, or promoted on our premises.
- No take away Alcohol sales will be available after 10pm
- The recording procedures in respect of alcohol related incidents must be promptly completed by the relevant Club staff.
- Patrons can be banned, or if a member of Club Rivers may be subject to disciplinary proceedings under the Constitution, for breach of this policy by the patron.
- All Club staff involved in the sale or supply of alcohol will be given training on this policy when they commence employment.
- This policy will be available for inspection by any authorised person on request.
- A copy of the Club Rivers' licence (including conditions relating to sale and/or supply of liquor) will be available and can be produced upon request of an authorised person.